

TLC PROPERTY MANAGEMENT, L.L.C.
305 E. Bradford Parkway, Suite 305
Springfield, MO 65804

January 15, 2014

To Whom It May Concern:

My name is Darrell Crawford, Special Projects Coordinator for TLC Property Management in Springfield, Missouri. I wish to advise on my working experience with John Glisson and his company, Four Rivers Sealcoating and Striping.

In July 2013, TLC Properties made the decision to reseal parking lots at four of their apartment communities. I asked Mr. Glisson to bid the projects. He came to Springfield, walked the properties to measure and assess the work required, and provided a written proposal for each property. His proposals were fairly priced and in line with other quotes received. I made the decision to use Mr. Glisson and his company on one of the properties only, since I had never used him before and did not yet know the quality of his work. He began work in August 2013 on the first property. After work commenced and I saw the excellent result coupled with the professionalism he commands, I ended up using Mr. Glisson's company to reseal and stripe the lots on all four properties. Sizes ranged from 7691 sq. ft. to 189,045 sq. ft., and the quality of the work performed was superior. All of the work was completed in a timely fashion with the utmost professionalism. I would rate Mr. Glisson and his company in the 98th percentile of contractors doing this work that I have had the occasion to partner with.

Mr. Glisson took the time to walk each of these properties with me and point out cracks and other issues that would need to be addressed. Due to the nature of our business our parking lots are never empty, which poses a huge challenge to any contractor. Mr. Glisson took it in stride and went out of his way to communicate with managers on site to coordinate parking for tenants while maintaining his crew and the work.

To summarize, Mr. Glisson and his company are honest, fairly priced, reliable, efficient, and extremely friendly and easy to work with. I look forward to working with him in the future and would highly recommend him to anyone for their sealing and striping needs.

Sincerely,



Darrell Crawford, Special Projects Coordinator
TLC Property Management, L.L.C.
417-569-8310